


JEAN-MICHEL LORAIN
LA CÔTE SAINT JACQUES


Dear Madam, Dear Sir

Welcome to La Côte Saint-Jacques, home of the Lorain family for several generations. We are very happy to welcome you here, and our entire team is already at your disposal to make your stay as pleasant as possible.

La Côte Saint-Jacques, as we have imagined it, is more than a simple hotel moored on the banks of the Yonne... It is a property that reflects our personality, our lifestyle and our passion for our trade of «good hospitality».

This House is our universe, it reflects us and we like it thus. We hope you will consider it as your home. We would like to welcome you as friends who have come to discover our beautiful Burgundy, with a lot of warmth and refinement, but keeping the taste for simple and true values.

This taste for simple and true things, you will find it in my cuisine which magnifies the most beautiful produce that I seek in the best soils. Each dish conceals hidden flavors that you will discover as you taste. Creation, emotion and passion are for me some solid bases, I hope that you will be sensitive to them and that I will know how to transmit you them.

Nowadays, we are entirely turned towards the Yonne and its valley, a superb and privileged setting, favorable to relaxation and discovery. We will be delighted to guide you to visit our region: walks along the towpath; visits to vineyards; itineraries through museums; medieval villages; castles and abbeys...

If you prefer to simply stay with us, you can, depending on the season, relax in the garden, read a book in our lounge-library by the fireplace, or participate in a cooking class. The youngest guests can enjoy the playroom and the most athletic ones the indoor swimming pool, the sauna or the Spa.

As you may have noticed, we have tried to provide you with all the necessary facilities to ensure that your stay with us will be an unforgettable experience. Please feel free to share your comments and suggestions with us so that we can further improve the quality of our services.

Enjoy your stay at La Côte Saint-Jacques







SUMMARY

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TV

The following channels are available

1	TF1	22	6ter
2	France 2	23	RMC STORY
3	France 3	24	RMC Découverte
4	Canal+	25	Chérie 25
6	M6	26	France Info
7	Arte	27	LCI
8	C8	30	Barker Collectivités SD4
9	W9	40	CNN
10	TMC	41	EUROSPORT 1
11	TFX	42	NATIONAL GEO
12	NRJ12	43	EURONEWS GERMAN SD
13	LCP	44	CANAL + CINEMA
14	France 4	45	CANAL + SPORT
15	BFM TV	51	GUIDE DES PROGRAMMES
16	CNEWS	52	SALTO
17	C STAR	58	FRANCE 24 (en français)
18	Gulli	59	France 24 (in english)
20	TF1 Séries Fims	60	TV5 MONDE EUROPE HD
21	Equipe 21		

We wish to inform you that DVD recorders are at your disposal.
Don't hesitate to contact the reception desk

A

Airfield

Auxerre-Branches: at 25 km
03 86 62 11 89

Joigny, 3 km from La Côte Saint Jacques
03 86 62 11 82 (weekend)
06 70 13 06 80 (weekdays)

Airports

Paris Orly (1h15 by motorway/highway A6)
Roissy Charles de Gaulle (2h by motorway/highway A5)

We stay at your disposal for any travel arrangements you may need.

Animals

We warmly welcome your pets, which are accepted both in the rooms and in the restaurant. They must be kept on a lead in the hotel precincts but are not accepted in Spa. Any damage caused by animals will be at the owner's charge.

B

Baby Bottles

There is a facility for warming baby food and sterilizing baby bottles at Reception.

Baby sitting

We will gladly provide your children with a babysitter. We kindly ask you to inform us in advance about your request.

Baggage

If you wish to leave them until your departure time, please contact us.

Bedding (turndown service)

During the dinner the turndown service takes place. If you do not wish to be disturbed by our housemaids, please use a "Do not disturb" (Ne pas déranger) door hanger.

Respecting and preserving the environment we kindly ask you to place the towels you wish to have changed inside the bath.

Birthdays & Anniversaries

If you wish to add a special touch to this occasion, please let us know.

Board games

Playing cards, scrabble, chess and backgammon are available upon request at the reception.

C

Car rent

Car rent services can be booked by our reception team members.

Car Park

Our hotel has a private car parking. For security reasons we would ask you to leave your car keys to our doorman who will park your car.

Children

Children are welcome at La Côte Saint Jacques. There is a playroom for their use in the hotel and our restaurant proposes a special gastronomic menu “Initiation à la Gourmandise”.

Different activities can be proposed by our Front Desk team for the stay of our youngest guests: sightseeing activities in Joigny and its surroundings, and entertainments appropriate for children.

Children's menu

Children can take their meals in the playroom, guest rooms or of course in the restaurant accompanied by their parents. Please contact us to make your order

Cigars and cigarettes

Since 1st of January 2008, it is forbidden to smoke in the shared parts of our establishment. However, smoking is allowed in your room. Cigars and cigarettes are on sale at the Front Desk.

Cooking lessons

Discover the gastronomic universe of La Côte Saint Jacques with cooking lessons organized by Jean-Michel Lorain. Details and planning are available at the reception

Credit card

We accept wide range of international credit cards: CB - Visa - MasterCard – American Express

D

Damages, deterioration

We kindly inform our guests that any damages and deterioration committed in the rooms will be charged.

Departure (hours)

We would be grateful if you would leave your room no later than 11.30 a.m.. Should you require a later check-out please let us know one day before your departure.

Please be sure that we will do our best.

If you plan to leave the next day before 7 a.m please inform us in advance.

Doctors

A doctor can be reached by telephone. Please contact us shall you require any assistance.

Dress code

City attire is appreciated in the evening in the bar and restaurant. Ties are not obligatory. Shorts or Bermudas are forbidden in the restaurant.

We thank you for your comprehension and your elegance.

E

Electricity

The electric current is 220 volts.

Adapters can be provided upon your request by the Reception.

Environment

You will find 2 bins in your room: a wicker basket for recyclable waste (paper, cans, plastic bottles, ...) and a black bin for all non-recyclable waste.

In order to preserve the environment, your bathroom linen is not systematically renewed. Please put only the towels you wish to change in your bathtub.

You will find a sign on your bedside table if you wish to have your bed linen changed.

F

Fire

If you notice a fire outbreak, immediately inform us before evacuation:

- Day: dial 9

- Night (from 11:30 p.m.): dial 9 or 8101 in case of no answer

If you hear the fire alarm don't panic, turn down and unplug all electric devices and appliances before leaving your room. Do not run and follow the security and emergency exit signs. Do not try to save your personal belongings. Close the door to your room and do not use the elevators.

Florist

Kindly pass your request at least 24 hours in advance

G

Games room

A games room is at your children's disposal: computer, video games, television, VHS tape and DVD recorder, books, pencils etc.

The games room situated on the first floor is not supervised, thus children are under their parents' responsibility in case of an incident.

Golf

Several golf courses can be found in the surroundings of Joigny:

Domaine du Roncemay (18 hole) at 15 km
(03 86 73 50 50)

Golf de Clairis (18 hole) at 33 km
(03 86 86 33 90)

H

Hairdresser

Situated outside the hotel and is an exterior service. Can be booked by Reception team members.

Handicap

We can provide you with the following on request from our receptionists

- wheelchair

- illuminated alarm clock

- remote control and telephone with large buttons

Housekeeping

Our Housekeeping manager and the whole housekeeping team are here to ensure your particular comfort and that of your room.

Should you need an extra pillow, a shirt ironed, a button sewn they remain at your services from 9 a.m. to 5 p.m. and from 7:30 p.m. to 9 p.m. To reach housekeeping service please dial 9.

I

Internet WIFI

The WIFI connection is available all over the hotel. In order to be connected please chose the “Hôtel Saint Jacques” WIFI gate, then enter your email address and validate the connection by clicking on the link sent at your email box. The internet access is free of charge. We have placed at your disposal in our telephone booth a computer connected to the Internet. This service is offered by the Hotel.

Ironing

See the prices on the sheet in the laundry bag in your room.

L

Languages

We speak following languages:

- French - Spanish
- English - Thai
- Arabic - Portuguese

Laundry

Laundry bags can be found in your wardrobe or drawers in your room. Please fill in the adjoining form, leave the items to wash in the laundry bag on your bed and call us. Articles received before 9.00 p.m. will be returned as soon as possible.

The hotel is not responsible for the damages caused in case of shrinkage or enlargement, discoloration or deterioration in whatever form, as well as articles not reclaimed one month passed.

A dry-cleaning service is available via our out-sourcing partners, closed on Sundays and public holidays.

A minimum of 2 days is required for this service to be fulfilled. Items given for dry cleaning do not engage any hotel responsibility.

See the prices on the sheet in the laundry bag in your room.

An ironing board and iron are available on request from our receptionists. We decline all responsibility for any misuse of this equipment on your linen.

Linen

Please do not use the towels in the rooms for the swimming pool or the Spa. Towels are available in a blue bag on your bed. You can use the bathrobe provided in your room.

M

Miscellaneous

Shall you need certain articles (such as toothbrushes, toothpaste, razors etc) please do not hesitate to contact the Front desk.

Mobile / Cell phones

In order to assure the tranquility of our guests and calm atmosphere we kindly ask you not to use your phone in the restaurant and in the SPA area. Thank you for your comprehension.

N

Newspapers

Your “National” or “International” newspapers can be ordered on the Front Desk.

Night Guard

You can contact our Night Guard any time at night on 9. If you are returning to the hotel late at night (after 12.30 a.m.) please let us know in advance.

P

Pillows

Our reception staff will be happy to provide you with feather, memory foam or soft comfort pillows on request.

Presents

Offer a stay at La Côte Saint Jacques with our present packages.

A simple and elegant means for your family friends and acquaintances to discover La Côte Saint Jacques, the cuisine of Jean-Michel Lorain or our Spa.

R

Religious Services

We can give you the religious services timetables.

Room Keys

When leaving the Hotel please leave them at the reception.

Room service

We may propose light meals or snacks in the rooms from 12:00 to 2:30 p.m to 7:00 to 10:00 p.m.

Consult our Room Service Card (page 9) and call us for your order.

from Wednesday to Sunday, from 12:00 to 2:00 p.m.

S

Safe

An electronic safe is for your use in your room. The hotel cannot be held responsible for missing valuables or money not placed in the safe.

A larger safe is available at reception should you wish to place more voluminous objects. Contact us for further information in this case.

Security

Before leaving your room, please verify that the terrace and entry doors are locked.

Please do not forget to put your valuable objects in your room safe.

Shop

Our shop next to reception desk is open every day from 8:00 a.m to 22:00 p.m without interruption.

Tempt yourself with our wines, our homemade specialties, and our personalized products, table accompaniments, jewelry, decorative objects and cooking books.

Sightseeing

Would you like to learn more about Burgundy? Or maybe organize a special trip? Or visit the world-famous wine cellars? Our reception team will be glad to help you.

SNCF Station

Joigny train station is only 1.5 kilometers from the
We can arrange your transfers on request.

Spa

Our Wellness area is situated next to the river and is open
Monday from 9am to 12pm
Tuesday from 3pm to 8pm
Wednesday to Sunday from 9am to 12pm and from 1:30pm to 8pm
You can go downstairs to the Spa with the bathrobe provided in your room.
Reserve your beauty treatment on 362 from your room.

Animals are formally prohibited in the precincts of the Spa. Children are welcome under their parents' responsibility. Nevertheless, for security reasons the jacuzzi, sauna, steam room and the fitness room are prohibited for children under 16.

Swimming pool

Monday from 9am to 12pm - Tuesday from 3pm to 8pm
Wednesday to Sunday from 9am to 12pm and from 1:30pm to 8pm.

Our indoor swimming pool is situated on level 1, facing the river. The swimming pool is not supervised. Hence, security regulations must be followed. Children are welcome under the supervision and responsibility of their parents. Animals are strictly prohibited in and around the swimming pool.

T

Taxi

Please ask us if you need a taxi. As this service is provided by an outside company, the hotel declines all responsibility in case of accident or otherwise.

Toiletry items

If you are missing a toiletry item, please contact Reception, who can provide you with a dental kit, shaving kit, comb, feminine protection.

W

Wake-up calls

Please contact Reception by dialling 9

Opening hours of the gastronomic restaurant

Breakfast

From 7.00 a.m. to 10.00 a.m or 10.30 a.m in room

Brunch (saturday & sunday)

From 11.45 a.m to 14.00 p.m

Lunch

From 12.00 to 1.30 p.m (last orders)

Dinner

From 7.30 to 8.45 p.m (last orders)

Bar hours

From 11.00 to 1.00 a.m (last orders)

The restaurant and bar are closed all day on Monday and for lunch on Tuesday.

Menus

Côte Saint Jacques Lunches

A starter, a dish & a dessert

€ 99 without beverages or € 158 with Food and Wine Pairing (for lunch except on Sundays and public holidays)

A starter, two dishes & a dessert

€ 120 without beverages or € 187 with Food and Wine Pairing (for lunch every day)

Discovery menu (every day except Saturday evening)

A starter, two dishes, cheeses & a dessert

€ 215 without beverages or € 305 with Food and Wine Pairing

Gourmet Menu (every day)

A starter, three dishes, cheeses & two desserts

€ 245 without beverages or € 350 with Food and Wine Pairing

Grand Menu Jean-Michel Lorain (every day)

A starter, four dishes, cheeses & two desserts

€ 295 without beverages or € 388 with Food and Wine Pairing

Gourmet Brunch (Served on Saturday and Sunday)

Sweet and savoury gourmet specialities and beverages

€ 75



Our Children's Menu "Initiation à la Gourmandise"

At La Côte Saint-Jacques, the youngest guests are not forgotten and Jean-Michel Lorain pays very special attention to the meals he serves them and to the welcome he offers them. He has therefore created a special «Initiation à la gourmandise» menu for them, which includes a starter and a dessert offered by the chef, as well as a half-dish or a dish from the à la carte menu.

The price of this menu is the same as the price of the half-dish or main course chosen.

Your children can enjoy their menu at the table with parents, in their room with a babysitter, or in the playroom dedicated to them.

If this menu is not suitable for your children, we can offer them very simple dishes depending on their preferences.

Call 9 to order your baby's meal, which we can serve in your room or in the children's playroom from 7.30pm.



HELP US PROTECT THE BIODIVERSITY AND OUR PLANET

The Côte Saint Jacques has traditionally offered many amenities to the youngest guests, such as special menus and a playroom reserved for them.

Now we are offering them the opportunity to participate alongside us in protecting endangered species. Indeed, we have promised to donate 50% of the amount of our customers' children's drinks (up to 14 years old) to our association «Dessine-nous un Avenir» as well as a percentage of sales on certain of our shop's items.

The amounts collected will then be transferred in full to the two associations we support and we hope to encourage other economic players in our sector and region to join us.



Côte Saint-Jacques Spa information

Côte Saint-Jacques Spa information

The Spa and Wellness area is open

Monday from 9am to 12pm

Tuesday from 3pm to 8pm

Wednesday to Sunday from 9am to 12pm and from 2pm to 8pm

You can schedule an on-site appointment or by phoning 362 from your room.

To guarantee the availability of our practitioners, we advise you to book your treatments at least 24 hours in advance. Use the QR code below to discover our treatment map (in French)



Towels and bathrobes

Blue bags with towels are available in your room to enjoy the Spa. You can go down to the Spa with the bathrobe provided in your room.

We suggest you bring your slippers and the blue & black bags with you.

Tranquility

The Spa is a place where tranquillity, relaxation and well-being are the key words. We would therefore ask you to respect the calm of the premises.

Children

Children have access to the swimming pool under the responsibility of their parents and must respect the peace and quiet of the other guests.

We inform you that children under 16 years old are not allowed to access the spa (Hammam, Sauna, Jacuzzi, treatment room)

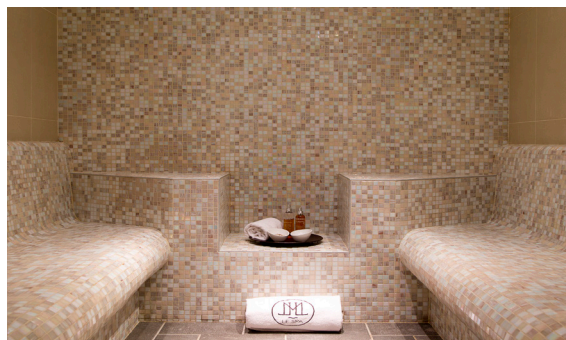
Treatments are given to adults only

Please arrive 10 minutes before your appointment time

If you are late, the duration of your treatment will be reduced accordingly

Any treatment booked and not cancelled at least 24 hours in advance will be invoiced

Our massages are relaxing massages with no therapeutic purpose





Good environmental practices

Like any responsible company, we have put in place several actions to limit our impact on the planet:

- Raising the awareness of our staff to the management and sorting of waste
- Raising our customers' awareness of the actions that can be taken
- Use of eco-labelled cleaning products
- Use of low-energy light bulbs and energy-saving spotlights
- Installation of thermostatic mixing valves in the bathrooms
- Elimination of individually wrapped hygiene products
- Respecting the doses of household products
- Recycling of batteries, ink cartridges and used light bulbs in a dedicated depot
- Recycling of broken glass
- Suggesting to the customer that he/she can choose to reuse towels and bath sheets
- Installation of a composter

We recommend the following eco gestures:

- Turn off the lights in unoccupied rooms and when you leave the rooms
- Turn off appliances rather than putting them on standby (computer, Ipad ...)
- Unplug appliances when you are away for a long time
- Turn down the heating according to the occupation of the rooms and their ventilation
- Use daylight whenever possible
- Save water
- Report any leakage or noise

This approach concerns all those involved in the life of La Côte Saint Jacques:
Management, staff, suppliers and customers.

Michelin Guide Green Star



Our establishment has been awarded a green star in the Michelin Guide 2021 promotion, synonymous with sustainable and virtuous commitments to the environment,

This is a reward for all the efforts we make in this direction: proximity with local producers, development of our vegetable garden, promotion of natural and organic wine producers, intelligent management of our waste... Etc... Not forgetting our association for the defence of biodiversity and wildlife, Dessine-nous un Avenir, which works alongside associations that fight on the ground on all continents.